



We are particularly proud of our long standing relationship with the retail automotive sector – it’s where things began for RDS. Through our extensive experience in dealer requirements, we understand how important it is for your IT systems to be running smoothly and efficiently.

Whether you have a one site dealership or a dealer group across multiple sites, the right IT solutions and support are essential to daily operations and the overall success of your business.

Multiple systems and manufacturers can mean your staff having to manage multiple third parties to get issues resolved. We can consolidate all of your IT, providing your dealership with one point of contact as we liaise with third party providers on your behalf, leaving your staff to focus on what they do best.

We provide a range of solutions designed specifically to suit automotive requirements, as well as the experience to support your existing systems. Throughout the process you can be assured of a quality service as our experienced team take complete issue ownership and achieve effective resolution to problems, as quickly as possible.

Benefits of our services to the automotive sector:

- Consolidate all IT requirements and suppliers
- Free up staff for value adding work
- Solutions built around automotive requirements
- Existing systems support
- Full control over group IT budget
- Improve business efficiency
- Independent advice for best informed decisions
- Extensive technical knowledge and support on hand at all times
- No risks during holidays or sick days

Cyber Security

When customers give you their personal data, the least you can do is keep it safe. With the consequences of data breaches now greater than ever, Cyber Security in dealerships has never been so important. We can provide a full audit on your current systems and procedures, as well as implementation of the technology needed to safeguard your business.

Networks

Reliable internet access is essential for the day-to-day running of any business. We can unravel the jargon and work with you to choose the network technology that’s right for your dealership, without tying you into any lengthy contracts. Ultimately, we will give you complete peace of mind, ensuring that you can focus on running your dealership, while we take care of your networks.





Security

CCTV and Access Control Systems are becoming essential tools for any business premises. We have over 20 years' experience of CCTV and security technologies. Our team of specialists will design, install and support a bespoke solution to suit your exact requirements, using the most appropriate technology.



Telecoms

Technology is changing fast but the need for dealerships to have effective traditional telephony remains paramount. Our consultative approach is built on 20 years' experience in telecoms solutions and means you will always be guided towards the technology that's right for your business.



IT & Technical Support

Resolving IT issues can take up valuable business time, especially when there's multiple manufacturers involved. We can free up your staff, leaving them to focus on what they do best, while we ensure that your IT is delivering what your dealership needs. We take complete issue ownership, dealing with third parties on your behalf and resolving issues as quickly as possible.



Consultancy

From DMS consultancy to KPI developments, our business consultants are specialists in the automotive industry. You will benefit from their extensive experience, as they work with you to make your business processes more efficient and ensure that your systems are delivering the maximum benefit. Our consultants will design a tailored solution package that's unique to your dealership and delivers the results that you want.



Cloud

With dealerships now so reliant on IT systems, any failure or interruption is likely to be time consuming and costly to recover from. We can remove these risks from your business by introducing cloud technology. We will guide you through the options and provide you with a secure and cost-effective cloud solution to give you complete peace of mind.

Your RDS Global experience starts with us understanding you. Get in touch and tell us about your business requirements and the challenges you face.

